For help or more information about Vital,
please call 800.224.9730 or visit help.vitalpos.com.

| Vital® |

| Vital® |

Thank you for choosing Vital. You should have already received a Vital Welcome email from no-reply@vitalpos.com providing a link to the Vital Back Office and your user credentials. If you cannot find this email, check your junk/spam folder or contact 800.224.9730.

Follow these simple steps to set up Vital Mobile:

1. Charge your Vital card reader. The red battery indicator light will stop blinking and be solid red when fully charged.

2. Download the Vital Mobile app. Search "Vital Mobile POS" in either the Apple® App Store® or Google Play™ Store.

3. Log in and set your PIN. Use the credentials found in your Welcome email and follow the prompts to create a new password and PIN.

4. Power on and pair your card reader.

   - Press and hold the button on the side of the reader until the blue pairing light blinks.

   - Use the serial number located on the Vital Mobile packaging and the card reader to help identify the correct device.

   - Follow the "Look for" guide at the top of the screen.

5. Complete the in-app tutorial and start taking payments.

IMPORTANT: For information on connecting to a secure Wi-Fi network, visit www.vitalpos.com/wifisecurity.

This package includes:

- Vital Mobile card reader
- USB to mini USB cable
- "Understanding your Vital Card Reader" guide